



ENERGO-PRO
PRICELIST OF ADDITIONAL SERVICES,
PROVIDED BY ENERGO-PRO ENERGY SERVICES EAD
 in force as of 01.01.2026

Administrative, information and management of consumption services

| Service | Price in EUR, VAT incl. | Price in BGN, VAT incl. | Term after payment |
|--|----------------------------|----------------------------|----------------------|
| 1. Sending an original paper invoice to a specified by the customer address | | | |
| one time service | 6,14 € | 12,00 BGN | up to 5 working days |
| subscription service (12 months) | 54,20 € | 106,00 BGN | |
| Description: The service represents sending an already issued invoice in a paper format for a specific meter reading period to a postal address specified by the customer. | | | |
| 2. Issuing a copy of an invoice upon a customer's request | | | |
| | 4,35 € | 8,50 BGN | up to 5 working days |
| The service represents issuing an already issued invoice for a specific meter reading period, specified by the customer. The document is being sent to an email signed with a qualified electronic signature. | | | |
| 3. Issuing an invoice outside regular terms upon a customer's request | | | |
| | 9,71 € | 19,00 BGN | up to 5 working days |
| Description: The service represents issuing an invoice for electricity in terms earlier than regular for better expenditure planning by the customer. The service is upon customer's request after providing the necessary data. The document is being sent to an email signed with a qualified electronic signature. | | | |
| 4. Issuing an official note to a customer | | | |
| | 5,88 € | 11,50 BGN | up to 3 working days |
| Description: The service represents issuing a document to a certain date, which confirms that a customer has/doesn't have a valid contract with ENERGO-PRO Energy services EAD . The following may serve in front of any specified by the customer institution. | | | |
| 5. Issuing a certificate for presence/absence of customer's liabilities | | | |
| | 7,41 € | 14,50 BGN | up to 5 working days |
| Description: The service represents issuing a document to a certain date which certifies the presence/absence of any liabilities to EPRES. | | | |
| 6. Current and overdue payments report | | | |
| | 7,41 € | 14,50 BGN | up to 5 working days |
| Description: The service represents a report for all current and overdue liabilities, partially or wholly unpaid, up to the report date. The report is being sent by email in MS Excel format. | | | |
| 7. Statement for issued invoices and payments for a period of up to 36 months | | | |
| | 21,99 € | 43,00 BGN | up to 5 working days |
| Description: The service represents a detailed report of all issued invoices with their payment terms, as well as all payments made. The document is being sent by email in MS Excel format. | | | |
| 8. Statement for invoiced electric power amounts and price for a period of up to 36 months | | | |
| | 24,03 € | 47,00 BGN | up to 5 working days |
| Description: The service provides information about the invoiced amount and price of the active energy by meter reading periods and tariffs, for each contract signed by the customer. | | | |
| 9. Detailed inquiry for electricity based on invoice (in MS Excel format) | | | |
| one time service | 10,23 € | 20,00 BGN | up to 5 working days |
| subscription service (12 months) | 81,55 € | 159,50 BGN | 20 working days* |
| Description: The service represents information from the customer invoice systematized by sites. The MS Excel format allows easy processing and sorting by different criteria, such as voltage level, tariffs, network services, etc. | | | |
| * The specified term is for a subscription starting from the month of service request. | | | |
| 10. Inquiry for the invoiced price for products with exchange price | | | |
| one time service | 9,97 € | 19,50 BGN | up to 5 working days |
| subscription service (12 months) | 28,12 € | 55,00 BGN | 20 working days* |
| Description: The report is suitable for customers with concluded contracts for products with a directly related to the energy exchange price, who want to understand in detail how their final electricity price is formed in the issued invoice. The inquiry contains detailed information on the prices and quantities of the customer (calculated according to the assigned typical profile or measurements for the sites) by each settlement period for the invoiced period. | | | |
| * The specified term is for a subscription starting from the month of service request. | | | |

11. SMS Notification

| | | | |
|---|---------------|------------------|----------------------|
| subscription service (12 months) | 8,59 € | 16,80 BGN | up to 5 working days |
|---|---------------|------------------|----------------------|

Description: Text message sent to customer's mobile number to inform about energy invoice issue date, date of maturity or in the event of electricity supply disconnection. The service is provided per customer ID for 12-month subscription period.

12. Site-specific measurements by settlement periods report

| | | | | |
|---|------------|----------------|------------------|-----------------------|
| one time service (for 1 month) | first site | 9,61 € | 18,80 BGN | up to 20 working days |
| | next site | 4,81 € | 9,40 BGN | |
| subscription service (12 months) | first site | 24,03 € | 47,00 BGN | up to 20 working days |
| | next site | 12,02 € | 23,50 BGN | |

for customers with 50 or more sites

according to an individual offer

Description: The service is applicable only for customers with mounted devices with measurement by settlement periods. It represents sent by email MS Excel report for the amount of active electric power for each site measured by settlement periods.

13. Issuing an electricity consumption inquiry based on customer needs

according to an individual offer

Description: Electricity consumption inquiry meeting customer individual needs and preferences. It is implemented after clarifying the specific customer requirements.

14. Assistance in changing ownership - submission of documents, conclusion of the necessary contracts and other necessary administrative activities

28,89 € 56,50 BGN

Description: The indicated price is for assistance in changing the ownership for one site. In order to perform the service, it is necessary for the customer to authorize EPRES in advance with the rights to perform the necessary activities (to be represented in the relations with the grid operators).

15. Participation in a standard balancing group

according to an individual offer

Description: Concluding a contract for participation in a standard balancing group which transfers the responsibility for balancing of the respective sites to ENERGO-PRO Energy services EAD in his capacity of a coordinator. The results from the forecast and reported amounts of the consumption of these sites become part of the settlement of the group. The service is suitable for big industrial customers with hourly measurement irrespective whether their contracts for supply of electricity are concluded with ENERGO-PRO Energy services EAD or another supplier.

16. MyEnergy

| | | | | |
|-------------------------------|----------------------------------|----------------|------------------|--|
| 12 months subscription | monthly fee for 1 site | 25,31 € | 49,50 BGN | up to 30 days from the contract signing date |
| | additional meter reading device* | 18,66 € | 36,50 BGN | up to 30 days from the contract signing date |
| 24 months subscription | monthly fee for 1 site | 18,66 € | 36,50 BGN | up to 30 days from the contract signing date |
| | additional meter reading device* | 13,80 € | 27,00 BGN | up to 30 days from the contract signing date |

Description: The service represents a subscription-based access to a web-based platform with real-time electricity consumption data on sites after the installation of specialized equipment. The service can be used by all users regardless of the voltage level of the grid to which sites are connected, as well as the needs of usage - household or commercial. A client may use the service for more than one site by paying the full monthly fee for each one of them. In case a site requires the installation of more than one device, each additional device increases the monthly fee for the respective site by the corresponding amount on subscriptions.

The service is applicable for sites on the territory of the regions of Varna, Ruse, Dobrich, Shumen, Targovishte, Razgrad, Veliko Tarnovo, Siliistra and Gabrovo.

* If the installation of a given site does not allow consumption to be measured with a single device, the monthly fee for that site shall be increased by the specified amount for each additional measuring device installed for the service.

17. Energy efficiency audit

according to an individual offer

Description: Energy efficiency audit of buildings, enterprises, industrial systems and outdoor artificial lighting systems. Issuing energy performance certificates for buildings. Assessment of achieved energy savings.

Services related to disconnection and reconnection of the electricity supply

| Service | Price in EUR, VAT incl. | Price in BGN, VAT incl. | Term after payment* |
|---|------------------------------------|----------------------------|---------------------|
| 1 Disconnection and reconnection of electricity supply for a customer's site, disconnected due to breach of contract | | | |
| <i>1.1. Standard performance (according to the grid operator's standard delivery terms)</i> | | | |
| sites on territory of Electrodistribution North AD | from electricity meter/switchboard | 25,56 € | 50,00 BGN |
| | from electric board/grid | 29,65 € | 58,00 BGN |
| | by operational switching | 36,80 € | 72,00 BGN |
| sites on territory of Electrodistribution Grid West EAD | from electricity meter/switchboard | 28,63 € | 56,00 BGN |
| | from electric board/grid | 75,67 € | 148,00 BGN |
| | by oper. switch./hourly metering | 136,51 € | 267,00 BGN |
| | from distribution unit | 138,05 € | 270,00 BGN |
| sites on territory of Electricity Distribution Yug EAD | with direct metering (SLP) | 34,75 € | 68,00 BGN |
| | with indirect hourly metering | 60,32 € | 118,00 BGN |
| sites on territory of ERP Zlatni Piasaci AD | from electricity meter/switchboard | 32,47 € | 63,50 BGN |
| | by operational switching | 54,71 € | 107,00 BGN |
| | from distribution unit | 32,47 € | 63,50 BGN |
| <i>1.2. Express delivery (according to the grid operator's express delivery terms)</i> | | | |
| sites on territory of Electrodistribution North AD | from electricity meter/switchboard | 35,27 € | 69,00 BGN |
| | from electric board/grid | 41,41 € | 81,00 BGN |
| | by operational switching | 52,14 € | 102,00 BGN |
| sites on territory of Electrodistribution Grid West EAD | from electricity meter/switchboard | 35,78 € | 70,00 BGN |
| | from electric board/grid | 106,34 € | 208,00 BGN |
| | by oper. switch./hourly metering | 197,87 € | 387,00 BGN |
| | from distribution unit | 199,39 € | 390,00 BGN |
| sites on territory of Electricity Distribution Yug EAD | with direct metering (SLP) | 44,99 € | 88,00 BGN |
| | with indirect hourly metering | 83,34 € | 163,00 BGN |
| Description: Covering costs incurred in connection with disconnected and reconnected electricity supply to customers who have not paid their due amounts within the specified deadlines or are in default of other contractual relationships. If a power supply disconnection occurs, the reconnection is made after payment of the service price as well as the amounts due by the customer for the respective site and the statutory interest for late payment. | | | |
| 2 Disconnection and reconnection of electricity supply for a customer's site, disconnected due to non-fulfillment of obligations, for which ENERGO-PRO Energy Services EAD is a previous supplier | | | |
| Description: Covering costs incurred in connection with disconnected and reconnected electricity supply to customers who have changed their supplier, but have not paid their due amounts within the specified deadlines or are in default of other contractual relationships with their previous supplier. If a power supply disconnection occurs, the reconnection is made after payment of the service price as well as the amounts due by the customer for the respective site and the statutory interest for late payment. | | | |
| * The services are requested for performance to the respective grid operator within 2 working hours after receipt of the amount on the account and/or elimination of the non-performance, which led to disconnection of the supply. | | | |